



**NATIONAL LIBRARY
OF THE PHILIPPINES**
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ANNUAL REPORT 2021

MANDATE

The National Library of the Philippines (NLP) is the repository of the printed and recorded cultural heritage of the country and other intellectual, literary and information sources.

VISION

By 2022, NLP shall have enhanced library facilities, relevant library resources and dynamic services that contribute to the intellectual, social, and cultural development of the Filipino society.

MISSION

Acquire, organize, conserve, and preserve Filipiniana materials and provide equitable access to library resources through a system of public libraries throughout the country.

QUALITY POLICY

As a repository of cultural heritage, NLP commits to conserve and preserve all printed and recorded Filipiniana resources, ensure equitable and provide inclusive services to support intellectual, cultural and national development.

To uphold this commitment, NLP shall;

- 1.Acquire and generate relevant library resources;
- 2.Implement responsive policies, programs and initiatives;
- 3.Employ dynamic technology to deliver products and services to relevant interested parties;and
- 4.Provide efficient, effective and sustainable services aimed towards the highest satisfaction of its stakeholders.

It further commits to comply with statutory and legal requirements and to continually improve our quality management system.



Cesar Gilbert O. Adriano

Director IV

Message

The unprecedented effect of this health crisis created an opportunity for public libraries to identify the limitations of their existing processes and to develop more extensive and innovative programs for their clients. Effecting a long-term plan in recovering from the adverse impact of the pandemic steered essential services of the National Library of the Philippines to become more adaptive and dynamic.

Disraeli once said “Change is inevitable” and this we can say that innovation is a necessity that drives public libraries to become more functional despite the restrictions brought by the pandemic. This year, NLP was able to actualize significant activities that ensure the continuity of library services aside from the conducted webinars and training for librarians and library personnel. Virtual conferences participated by local and international libraries and organizations offered a wide variety of library service innovations.

The 1st ASEAN Virtual Conference for Public Libraries participated by various countries in Asia, inspire many to innovate and collaborate. Best practices in library management were being shared to create collective information to be utilized in managing their libraries during the new normal. In the same manner, the ASEAN Capacity Building in Library Services produced a publication that proposed an innovation framework for library products and services. There was also a constant effort to streamline NLP’s services by upgrading our online transactions and communications for the clients.

On the other hand, the conferment of the Civil Service Commission for PRIME-HRM with the Bronze award signifies the intention of the NLP’s management and staff to aim for excellent service and to heighten its capacity as a public institution and a national cultural agency. NLP takes the opportunity to strengthen its function to be able to serve and fulfill its mandate.

From the concerted effort and dedication of the NLP staff and management, I am grateful to present the 2021 Annual Report which highlights the adaptability and dynamism of NLP services in consideration of the current situation.

It is indeed true that libraries are a place of endless possibilities for a multitude of innovations and all of this was being done in the name of service to the people.

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BUDGET UTILIZATION REPORT







STATEMENT OF APPROPRIATIONS, ALLOTMENT, OBLIGATIONS AND BALANCES AS OF THE QUARTER ENDING DECEMBER 31, 2021

PROJECT/ACTIVITY PROGRAM	ALLOTMENT	OBLIGATION	UNOBLIGATED ALLOTMENT
Regular Appropriation			
NLP	179,205,000.00	132,996,489.58	46,208,510.42
Tondo Congressional Library	2,199,000.00	1,212,412.30	986,587.70
Bohol Congressional library	585,000.00	581,927.46	3,072.54
Batanes Congressional library	1,041,000.00	1,005,434.26	35,565.74
Retrofitting Project			—
Retirement and Life insurance Premium (RLIP)	5,819,000.00	4,724,100.92	1,094,899.08
Special Purpose Fund			
Total	188,849,000.00	140,520,364.52	48,328,635.48
Continuing Appropriations (CA)			
NLP	9,530,264.31	8,967,492.64	562,771.67
Tondo Congressional Library	416,299.34	388,407.00	27,892.34
Bohol Congressional Library	86,395.33	66,669.70	19,725.63
Batanes Congressional Library	207,864.61	184,063.40	23,801.21
Total CA	10,240,823.59	9,606,632.74	634,190.85
Supplemental Appropriation			—
E-gov Fund (NLP)			—
Total NLP Budget for 2020	199,089,823.59	150,126,997.26	48,962,826.33

The image features a background of a light-colored wood parquet floor. A dark, thin rectangular frame is centered on the page. A solid orange horizontal band is positioned across the middle of the frame, containing the text.

NLP 2021 IN NUMBERS

BIBLIOGRAPHIC SERVICES DIVISION

	Library users served	7, 182
	Numbering applications processed	10, 231
	Volumes indexed	920
	Articles indexed	13, 165
	Entries edited for PNB	1, 824
	Bibliographic entries registered to International Center	8, 671

CATALOG DIVISION

1	Library users served	288
2	Processed applications for Cataloguing-in-Publication (CIP)	297
3	Library Materials Received from CDD	8,399
4	Catalogued library materials <small>Labelled</small> <small>Delivered</small>	5,341 5,380
5	Bibliographic records added to authority file	540
6	Activity for development of technical policies	2

COLLECTION DEVELOPMENT DIVISION



Library users served

888



Legal Certificates issued

385



Library materials processed

73,128



Volumes of processed library materials delivered

1,282,393



Activities with stakeholders accomplished

17

FILIPINIANA DIVISION



Library users served

66, 270



Volumes of library materials delivered

130, 989



Pages of Filipiniana materials preserved

373, 526,448



Library materials requested/utilized

130,989



Library materials sorted and shelved

77, 497



Filipiniana materials managed (inventory)

107, 159



**Titles/volumes of new library materials
received, checked and validated**

13, 477



FINANCE & ADMINISTRATIVE DIVISION

1	Regulatory documents for financial management submitted	2,406
2	Requested Financial Management Transactions processed	21,594
3	Statutory and legal administrative documents prepared	4,107
4	Administrative document transactions processed	9,841
5	HR planned activities facilitated	524
6	Procurement activities conducted	581
7	Records management activities accomplished	6,042
8	Properties Managed and Maintained	296



INFORMATION TECHNOLOGY DIVISION

1	Customers served	106,766
2	NLP Personnel Trained	164
3	Information Systems Maintained	64
4	Information System develop and accepted by end users	5
5	Training Conducted- (Libraries/ Participants)	162/343
6	Preventive Maintenance and Support Services conducted	1,072
7	Extension Libraries supported	151
8	Digitized Filipiniana Collections	544,607





PUBLIC LIBRARIES DIVISION

Public libraries and reading centers established	45
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Patrons/client served by Public Libraries	9,404,563
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Extension libraries supported	106
--------------------------------------	------------

Extension/affiliated public libraries supported through training	Libraries 5,383
	Participants 8,132

Extension/ affiliated public libraries supported through allocation	913
--	------------

Locally Funded Programs maintained and provided with technical assistance	347
--	------------

REFERENCE DIVISION



Library users served
110, 116



Volumes of library materials utilized
269,467



Promotional, educational and cultural activities implemented
242



Training conducted
Trainings / Participants
178 / 3,585



Volumes of library materials managed (inventory)
63,969



Requested/targeted titles of library material reproduced in alternative formats
27



Titles/volumes received
Titles **2,347**
Volumes **2,684**
Issues **762**

RESEARCH & PUBLICATIONS DIVISION



Library users served

13,057



Copyright applications processed

6,627



Encoded copyright entries in KOHA database

8,509



Promotional, cultural and educational activities

211/51



Publications

9

2021 HIGHLIGHTS



NLP facing the impact of Pandemic

Since the emergence of the COVID-19 pandemic, operations in most government agencies were affected. And to continuously fulfill their mandate and provide services to the people, new approaches were adopted by many agencies

As for the National Library of the Philippines (NLP), mandatory protocols and COVID-19 restrictions were initiated according to the requirement of the government. Reading room services for library users and researchers were temporarily suspended and in-person programs or events were canceled.

However, all units are fully operational based on the Alternative Working Arrangement (AWA) of the agency prioritizing the security and safety of its employees. A limited number of employees who worked on-site performed essential tasks, while other staff who worked remotely were expected to accomplish their assigned work at home. On the other hand, the National Library of the Philippines- Preparedness and Readiness Committee (NLP-PRC) continues the disinfection and decontamination activities covering the utilized work areas and facilities. The NLP Skeleton Workforce was also provided with free transport services benefitting at least 14-15 employees for each service vehicle a day.

Regular monitoring of the health status of all employees was conducted by submitting a weekly Health Status Survey. Employees who appeared to have the COVID-19 symptoms were advised to undergo a mandatory quarantine based on the provisions of the health department. NLP also took the initiative in making sure that all employees will be fully vaccinated. On June 17 and July 15, 2021, NLP employees participated in the COVID-19 Vaccination to National Government Agencies receiving their first and second dose of the vaccine respectively. This was facilitated at the vaccination site set up in the Open-Air Auditorium of Rizal Park.

In February 2021 the Reading Room services were prepared for its resumption with the full implementation of the New Normal Reading Room Services Guidelines. In the third and fourth quarters of the year, as the government tightened the restrictions due to the new COVID-19 variant and an increasing number of cases, reading room services were again resumed accepting 30%-50% of library users who booked their appointment online and were allowed on-site. In the last quarter of 2021, only fully-vaccinated library users were allowed inside the library.



Director Ceasar Gilbert Q. Adriano with Assistant Director Edgardo B. Quiros monitors the preparation of NLP Reading Services and the dry run of the system to be used by the library users starting on Monday, February 22, 2021, as the library re-opens for service. They were joined by the library personnel from Filipiniana Division, Reference Division, and Information Technology Division.



Posters and signages of health protocols were posted in a conspicuous place in Reading Areas

Expanding Library Services During the Pandemic

At the beginning of 2021, NLP prepared its facilities for the limited number of onsite library users. The top management and staff from the designated divisions conducted a dry-run for the resumption of reading room services. The system for an online appointment was put into a trial and the whole process was tested, from the registration to accessing the material in the circulation section. Preventive measures for COVID-19 were highly prioritized to protect both the staff and clients. The temperature was checked upon entrance of the NLP building, using the two Thermal Security Gate donated by the Eastern Telecommunications Philippines Incorporated, the agency's internet service provider which was installed on September 17, 2020. Library spaces were designed to maintain physical distancing in-floor markings and seat arrangement. Part of the renovation of the building is dedicated space for all clients where they could make all their transactions like the application for copyright, ISBN, ISSN, and ISMN applications and other NLP services.

However, the use of online applications was highly encouraged and NLP assured that streamlined services were offered to all clients. At the height of the pandemic, to meet the needs for online resources, the NLP E-Resources portal was offered to address the limited capacity of public libraries in the delivery of online services, particularly in the online resources.

Aside from that, the respective NLP unit catered numerous online seminars and training to support other public libraries in extending their service with limited resources and challenges in implementing their programs. One of the programs initiated is the Collection Management and Development in Philippine Public Libraries which was conducted on May 28, 2021, via Webinar Jam and FB Live.

On July 1, 2021, the Bibliographic Services Division launched the International Standard Numbering Systems-Philippines Online Application Systems or INS-POAS. This is the first transactional system developed by NLP intending to provide more efficient and effective services to its stakeholders.

As the pandemic situation was being mitigated, NLP services were being ready for the "new normal." The number of library users increased during this year compared to last year, while events and programs for its stakeholders were being delivered.



On June 17, 2021, employees of the National Library of the Philippines (NLP) participates in the Covid-19 Vaccination to National Government Agencies. The first batch of NLP employees received their first dose of vaccine in the vaccination site set up in the Open Air Auditorium of Luneta Park.

CSC Conferred NLP with PRIME-HRM Bronze Award

The National Library of the Philippines (NLP) received a great achievement for being the Bronze Awardee of the PRIME-HRM conferred by Director May Antonette Arriola, CSC-NCR (BSP-FO) on 16 February 2022 at the NLP Auditorium.

Director Cesar Gilbert Q. Adriano, NLP Director IV and PRIME-HRM Champion, proudly received the conferment together with Assistant Director Edgardo B. Quiros, Division Chiefs and Officer-in-Charge, members of the PRIME-HRM Committee and other NLP staff.

This conferment showed that NLP has met the PRIME-HRM Level 2-Maturity Indicators in the System, Practice and Competencies of the four core HRM Systems: Recruitment, Selection and Placement; Performance Management; Learning and Development; and, Rewards and Recognition, based on the online assessment by the CSC NCR at NLP on 15-16 June 2021. With this NLP was also found to be continuously compliant with the civil service law and rules in terms of implementation of the HR programs and maintenance of HRMs.

On March 10, 2021, National Library of the Philippines (NLP) received the Certificate of Recognition for obtaining the Maturity Level II of the Enhanced PRIME-HRM awarded by the Civil Service Commission (CSC).

Director Arriola awarded the certificate to Director Adriano in the presence of the members of the PRIME-HRM focal persons: Dolores D. Carungui, Maureen M. Terrenal, Jennifer B. Dimasaca and Melody Madrid. Other members of NLP PRIME-HRM were also recognized: John Eric Pangilinan, Theresa Candy Garcia, Flordeliza Quinones, Danilo Fernandez, Jean Ico, Cherry Melquiades, Jose Tomasito Fernando, Rica Jane Marcelo, Leonardo Bernabe Jr, Maricris Abancia, Christopher Diaz, and Harris Estolano; and former members of the NLP, Rhodora Julian and Atty. Lei Anne Q. Cabuyadao.

This certificate recognized NLP's determination and invaluable efforts to promote excellence in the efficient and effective public service delivery of the agency was one of the highlights of the program.

The recognition was the initial step to achieve CSC accreditation which was part of the priority goal of Director Adriano's administration: to empower the employees and increase the capacity of NLP as a public institution that supports and assists public libraries in the Philippines. Truly, with the determination of the whole NLP community, the Bronze Award of the PRIME-HRM was awarded in the first quarter of 2022. With this recognition, NLP shall continue to provide excellent service as a national cultural agency.



Director Cesar Gilbert Q. Adriano, Assistant Director Edgardo B. Quiros together with some NLP employee, attend the Eucharistic Celebration and blessing of the National Library of the Philippines (NLP) Auditorium on March 10, 2021.



Director Adriano together with the members of the PRIME HRM focal persons including: Dolores D. Carungui, Maureen M. Terrenal, Jennifer B. Dimasaca and Melody Madrid received the Certificate of Recognition given by Director May Antonette Arriola from CSC-NCR (BSP-FO). A photo opportunity with the Chiefs of different Divisions followed the awarding ceremony.



Director Cesar Gilbert Q. Adriano as he expresses his gratitude to Director May Antonette Arriola of the Civil Service Commission (CSC) for extending her guidance and assistance to NLP.

Director May Antonette Arriola from CSC-NCR (BSP-FO) during her presentation about the PRIME-HRM explaining the process the NLP Accreditation.

NLP Strategic Plan 2022-2027

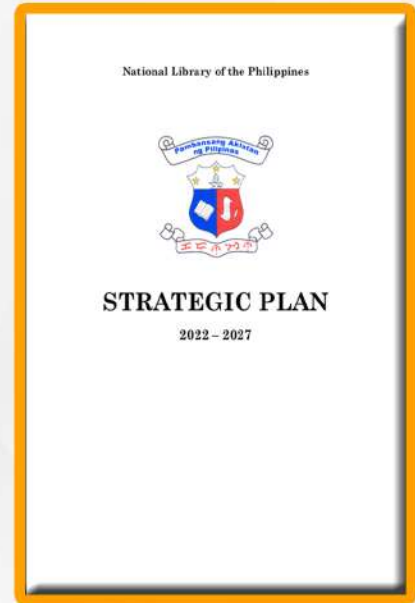
As part of the organizational management of the National Library of the Philippines (NLP), the agency convened its team in drafting the Strategic Plan for 2022-2027. The crafting of this five-year plan was spearheaded by the Planning and Evaluation Management Committee (PMEC) led by Jennifer B. Dimasaca, PMEC Chairperson and Chief of the Bibliographic Services Division, participated by the members of the top and middle management of NLP. NLP Directors, Cesar Gilbert Q. Adriano, Director IV, and Assistant Director Edgardo B. Quiros joined in the guided discussions and break-out sessions together with the other participants.

The four-day Strategic Planning Workshop was conducted on 3 August 2021 in a hybrid setup. However, as the COVID-19 cases increased during this month and implemented the Modified Enhanced Community Quarantine (MECQ), which was conducted via zoom on August 6 and 20, 2021. A consultant from the CAPS and Partners, Inc. with their president Mr. Michael Eric L. Castillo assisted the NLP and served as the lead facilitator of the Strategic Planning workshop.

This undertaking is in response to the need for a comprehensive and systematic review of its organization in the realization of its mission and vision. Based on its rationale, Strategic Planning is necessary due to the following:

1. Shift in the delivery of services due to the COVID-19 pandemic which necessitated the planning exercise to address the modified process of service delivery to its clients
2. The full devolution of services to the Local Government Units based on the implementation and compliance in Mandanas ruling affecting the role of NLP in the provision of assistance to the affiliated and LGU-established libraries
3. Pending legislation and existing laws with impact on the operational environment of NLP
4. The conduct of the 2022 National Elections since NLP is under the office of the President ensuring continuous improvement of the agency and maintaining high-level performance.
5. As primary reference on the processes and conduct of future planning initiatives

Identification of the operational environment and strategic context of NLP were introduced by the facilitators using the various tools such as; SWOC – Strengths, Weaknesses, Opportunities, and Challenges (SWOC, formerly known as SWOT); the PESTEL Analysis (Political, Economic, Socio-Cultural, Technological, Environmental, and Legal; and POPPOFF Components (People, Organization, Policies, Processes, Outputs, Facilities, Finances).



With these tools, the alternative vision or goals (AVG) for NLP were identified and the target of the framework was also introduced. The NLP's AVGs are:

- AVG.1. Established appropriate staffing patterns.
- AVG.2. Strengthened career development plan of NLP employees.
- AVG.3. NLP employees enjoy all personnel benefits allowed by law and national policies.
- AVG.4. Competent NLP employees.
- AVG.5. Restructured and refocused NLP organizational structure.
- AVG.6. Increased number of public libraries annually.
- AVG.7. Established Collection Development Plan and Strengthened Acquisition Plan.
- AVG.8. Streamlined and updated NLP processes and procedures.
- AVG.9. Accredited PRIME HR Level 3.
- AVG.10. Maintained ISO QMS certification.
- AVG.11. Updated NLP PRAISE.
- AVG.12. Streamlined and updated NLP processes and procedures.
- AVG.13. Established guidelines for the Disposal of Library materials
- AVG.14. Properly oriented and trained staff, especially frontline staff.
- AVG.15. Established or acquired Information Systems for HR and Accounting (Payroll, Leave Credits, etc.)
- AVG.16. Established clear parameters for performance targets on the conservation of Filipiniana materials
- AVG.17. State of the art system for digital preservation of information resources
- AVG.18. State of the art facility for preservation and conservation of library materials
- AVG.19. Sufficient internet bandwidth for NLP employees and clients
- AVG.20. Well-maintained building facilities.
- AVG.21. Established/Acquired Enterprise Resource Management System
- AVG.22. Sufficient email storage for the employees
- AVG.23. Established an online conference facility
- AVG.24. Adopted and implemented PNPKI system for digital processing of documents according to COA Memo
- AVG.25. Implement a permanent plan/layout design for each division
- AVG.26. Sufficient vehicle to service employees
- AVG.27. IT resources and equipment requirements are included in the approved ISSP as endorsed by MITHI (DICT) to DBM in the agency's budget proposal
- AVG.28. Improved absorptive capacity for budget utilization
- AVG.29. Prioritization of electronic and printed resources
- AVG.30. Reconciled PPE inventory account
- AVG.31. Rationalized budgeting and programming activities.

To achieve these goals, NLP developed the action planning matrix where major proposals and action steps were also identified. This five-year plan ensures that NLP will establish continuous improvement and ensure that library products and services will be delivered with high-level performance, thus, the NLP Strategic Plan of 2022-2027 will assure the attainment of service excellence.



NLP Building Turn Over Ceremony

A simple turn over ceremony was held in the National Library of the Philippines (NLP) on 20 December 2021 to mark the completion of Phase V of the NLP Renovation Project. NLP Director Cesar Gilbert Q. Adriano and Assistant Director Edgardo B. Quiros had a meeting with the architects and engineers of A.C. Tumang Construction, together with the awarding of the Certificate of Completion/Acceptance.



NLP Director Cesar Gilbert Q. Adriano awards the Certificate of Completion/Acceptance to A.C. Tumang Construction to mark the completion of the Phase V of NLP Renovation Project



NLP Director Adriano and Assistant Director Edgardo B. Quiros had a meeting with the architects and engineers of A.C. Tumang Construction



NLP Digital Initiatives


The pandemic transforms ways of providing customer services, replacing face-to-face interaction with digital transactions heavily reliant on the utilization of online platforms. And like other agencies and institutions, NLP reached its stakeholders while continuously providing efficient services in the virtual world.

During the community quarantines, NLP clients struggled to process their transactions physically. And while Reading Room Services were temporarily suspended, other NLP online services were upgraded to continue their operations. Applications for Copyright, ISBN, ISSN, ISMN, and Legal Deposits were received and processed online based on the prescribed processing time.

On May 22, 2020, Public Advisory No. JET-01 waived the collection of application fees for Copyright, ISBN, ISSN, and ISMN. Revised procedures and requirements were posted on the NLP website and made the transactions accessible to its clients. Moreover, this is also the initial action of the agency in response to Memorandum Circular No. 6, s. 2020, issued to all government agencies to simplify and streamline the procedures of government services.

From July to December 2020, a total of 1,769 publishers were served in the Bibliographic Services Division (BSD) while Copyright applications through the Research and Publications Division (RPD) served a total of 2,120 clients. Both divisions conducted online processing using email and google hangouts. According to Jennifer B. Dimasaca, Chief of the Bibliographic Services Division (BSD), despite the pandemic, there is a 208% increase of processed applications for ISBN, ISSN, and ISMN applications in 2020 compared to the number of applications in 2019.

On June 25, 2021, the National Library of the Philippines (NLP) with the Bibliographic Services Division (BSD) and the Information Technology Division (ITD), spearheaded the virtual launch of the International Standard Numbering Systems--Philippines Online Application Systems (INS-POAS) via NLP website and FB page intending to provide a more efficient and effective service to its stakeholders.



The virtual program was participated by NLP Director IV, Cesar Gilbert Q. Adriano, with the other directors of the International Numbering System Agency, including; Ms. Stella Griffiths, Executive Director, and Mr. Nick Woods, Operations Manager of the International ISBN Agency; Ms. Gaelle Bequet, ISSN International Center Director; and, Dr. Hartmut Walravens, Chairman of ISMN Agency.

Testimonials from some of the invited publishers were also part of the program stating the advantages of the online application. Ms. Marites Ritumalta from Poetry Planet Book Publishing House enumerated several benefits of INS-POAS for a new publisher like her. She mentioned the fast and easy way to apply online, increasing the number of books she was able to apply for ISBN. Mr. Alfredo S. Aton, Director of the lead agency of the Department of Agriculture and Training and Advisory Services also mentioned how this online application could help their agency to fulfill their mandate on information dissemination about the benefits and importance of agriculture through their published books, journals or magazines.

Aside from their messages, an instructional video on how to navigate and explore the Homepage of the system was also part of the program providing the complete procedures, guiding the clients to start their online application.

With the launching of INS-POAS, BSD processed a total of 10,231 numbering applications in 2021 and served 7,182 clients. On the other hand, Copyright applications served a total of 13,057 clients and processed 6,627 copyright applications, while Cataloguing-in-Publication processed 297 applications serving 288 clients.

Currently, NLP continues to deliver its services in person or online, and clients can immediately contact the particular unit for their queries and concerns through the following contact details:



EVENTS

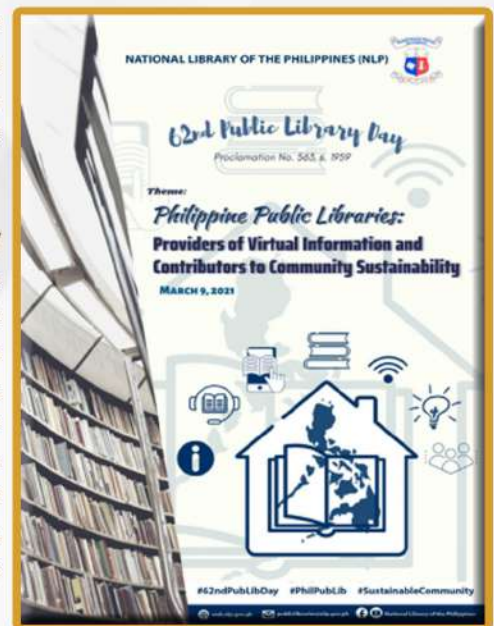


Public Libraries in Building a Sustainable Community

62nd Public Library Day Celebration

In line with the 62nd Public Library Day celebration on March 9, 2021, the National Library of the Philippines (NLP), through the Public Libraries Division (PLD) and in cooperation with the Reference Division (RD), conducts the Training-Orientation for Public Libraries on NLP's E-Resources and Cafe Conversation on March 17, 2021.

This year's theme, *Philippine Public Libraries: Providers of Virtual Information and Contributors to Community Sustainability*, supports Proclamation No. 563, s. 1959 which recognized the importance of Public Libraries in the dissemination of knowledge and culture and its responsibility to education and literacy of the community. The public libraries contribute to promoting the economic and social security of the community, and for many years NLP provides assistance and training for public librarians in coordination with their respective Local Government Units (LGUs). As of 2019, there are 1,509 public libraries affiliated with NLP that continuously strengthen their partnership by reaching out to their local officials in supporting the libraries' role in the community.



As stated in a video message of His Excellency Rodrigo Roa Duterte, President of the Republic of the Philippines, he emphasized the important role of public libraries in improving the literacy level and the realization of the sustainable development goals of the country. He also encourages librarians to continuously innovate and adapt the technology for the promotion of learning among the youth in search of a credible source of information.

And through the conduct of the training orientation, available resources will be shared with all affiliated public libraries and their users. Extending available resources and collection using digital platforms will remarkably benefit the different sectors of the community.

Aside from the training orientation, a virtual interview of the selected Local Chief Executives (LCEs), public librarians, and representatives of The Asia Foundation were also conducted to highlight the roles of public libraries in achieving sustainable community growth.

Local government officials were able to share their perspectives on the relevance of libraries in supporting the communities and contributing to the social development of the people. Honorable Jose Antonio Miguel Y. Perez, Vice Mayor of Alaminos City, Pangasinan strongly believes that public libraries are beneficial to the city. Being a safe space for learning and a source of information, he stressed the significance of libraries as a repository of files and reflection of the history of the city and the way of life of its people.

Similarly, Michelle F. Alcid, the Provincial Board Secretary of the Province of Cavite, considers libraries as an indicator of a healthy and empowered community. With their provincial libraries also considered a community information center, it serves various sectors like the senior citizens, single parents, vendors, and common residents who needed library services. And this was intensified by providing access to their e-library with programs in computer literacy. The Cavite Online Public library according to her received the necessary support from its local official who also believes in the power of public libraries in transforming its citizens and the community.

NATIONAL LIBRARY OF THE PHILIPPINES (NLP)
Public Libraries Division (PLD)
in partnership with
Reference Division (RD)

**Training-Orientation for
Public Libraries on NLP's eResources
and Café Conversation**

MARCH 17, 2021 | 9:00 AM - 12:00 NN; 1:00 PM - 4:00 PM

MODERATORS

Chad Aren E. Diaz
Librarian III, PLD

Amy Felice P. Bucago
Librarian I, PLD

**#62NDPubLibDay
#PHILPubLib
#SUSTAINABLECOMMUNITY**

To register, proceed to
<http://bit.ly/62ndPubLibDay> and select all dates.

**Cesar Gilbert Q. Abriano
DIRECTOR**

WORLD READ ALOUD DAY: The Power of Reading Stories

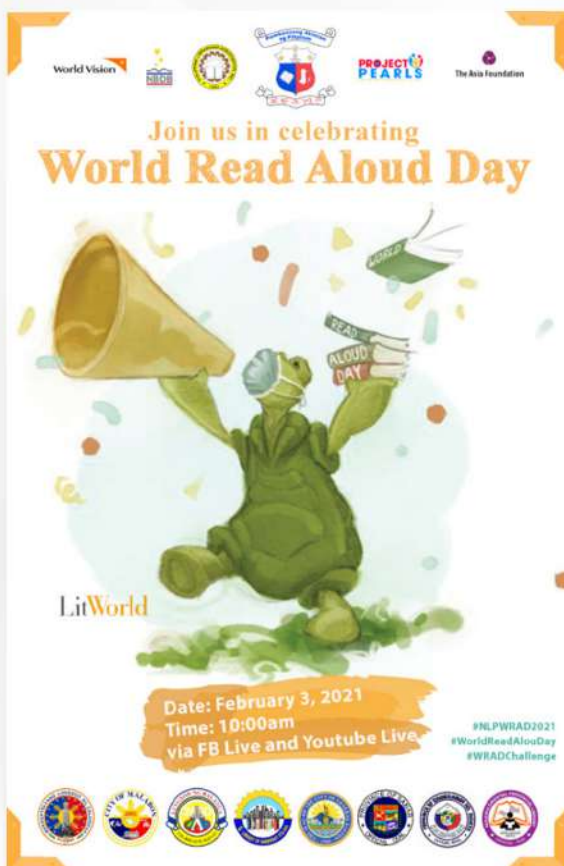
Reading could change a person's life and change the life of the community.

As we are all aiming to resolve the social problem of illiteracy and lack of education, the 3rd day of February 2021 opened a window of opportunity to many children all over the world, by celebrating the power of reading stories and gaining knowledge in the World Read Aloud Day (WRAD) 2021.

This annual celebration promotes programs on sharing stories, encouraging parents and guardians to read aloud to their children in supporting their learning and development. Through this activity, literacy and reading comprehension levels among children could be increased in many countries. Exposing children to stories and literature is also a good way of practicing vocabulary, improve their grammar, and inculcate the love for reading and writing.

More importantly, WRAD also allows people to build a stronger community by connecting and understanding culture and tradition by promoting values through the lessons shared in every story and making it part of their lifelong-learning.

WRAD also serves as a platform to spread awareness to different countries that learning how to read is a right of every individual, especially children. A reminder that access to knowledge through reading is a concern of everyone. Based on the information shared by Dorothy Lee, Executive Director of Lit World, about 170 countries are celebrating the power of reading in WRAD, proving that we have the same goal for our children and community, and that is to lead them to become creative and productive individual.



NLP LEADS THE WRAD

Being the premier public library in the country, the National Library of the Philippines (NLP) tied up with other agencies to celebrate World Read Aloud Day 2021. NLP in participation of the National Book Development Board (NBDB), World Vision, The Asia Foundation, Project Pearls, Philippine Librarian Association Inc., and the LitWorld, extended their support to the participating Public Libraries in the Philippines. The creation of quality reading materials and free-access collection could benefit a larger community of children and young learners.

As Dante Francis M. Ang II, Chairperson of NBDB said, reading brings us to places and gives us a better understanding, but it depends on the quality of materials. He pointed out that everyone should have an equal opportunity and access to quality reading material and a venue to share stories.

For the past 12 years, WRAD proved to be effective in motivating and encouraging children in making connections and acquiring knowledge, Director Cesar Gilbert Q. Adriano of NLP mentioned. The Reference Division with the Public Libraries Division initiates various reading programs benefitting many children, inspired the NLP to continue and prepare better programs every year. NLP's commitment to keeping the goals of WRAD is much evident in the continuous storytelling activity of the Book Cart Project of NLP and providing public libraries with a collection of children's books and reading materials.

Leaning towards the same goal, Reynald S. Ocampo, Program Officer of The Asia Foundation said that the Book for Asia Program gave 52.5 million books across Asia since 1954, giving 15 million books in the Philippines. They believe in the significant effect of books in building identity and belonging in a particular community. The culture shared in reading stories deepens the understanding of perspectives and differences. And WRAD is an event that promotes culture breeding in different settings according to Geomel P. Jetonzo, Education Technical Program Manager of World Vision.

He also mentioned, that through reading, children will be educated for life and be able to safeguard their rights. He stated, "ang batang marunong bumasa ay malaya." Education and Literacy Program Director of Project Pearls, Peachy Abellon, believes in this idea. She stated that the right to read is for everyone and the ability to read must be shared and experienced collectively. And this is what the education and literacy programs through Lit Club were initiated in the weekly session in a certain community. True enough, promoting reading should be the concern of everyone. As Assistant Director of NLP, Edgardo B. Quiros said, "magkaisa tayo to promote reading."





WRAD DURING THE PANDEMIC

Despite the pandemic, WRAD celebration was able to reach out to NLP's primary stakeholders and impart the significant role of reading in times of health crisis and distance learning. Emma M. Rey, President of Philippine Librarians Association, Inc. emphasized that there is a critical need to keep the children learning during the crisis. Since the learning continues at home, reading is vital in remote learning.

And to encourage the participating children and students in reading, Joyce Pring, led the Read Aloud Session reading of the story entitled 'Kaibigan sa Bakuran,' written by Jeron Tanglaw. Children from the eight (8) participating public libraries joined the reading session via zoom. These include the following:

1. Caloocan City Public Library
2. Malabon City Public Library
3. Barangay Sta. Ana Reading Center and E-Library in Taytay, Rizal
4. Balanga City Public Library
5. Samar Provincial Library
6. Misamis Oriental Provincial Library
7. General Santos City Public Library
8. Zamboanga Del Norte Public Library

The program becomes even more exciting when select students/children performed the Tikbook, derived from a video-sharing application, TikTok, which became popular during the pandemic. Tikbook presented children's appreciation of books and raising awareness on the importance of reading.

WRAD celebration is another successful activity of NLP in the first quarter of 2021. Spearheaded by the Reference Division with their Chief, Dolores D. Carungui, Melanie Ramirez and Jose Tomasito N. Fernando, the official Librarian Kuwentista of NLP facilitated the virtual program.

NLP celebrates the National Children's Book Day

Books are not only a source of knowledge, it can also be a tool for children to understand diversity and individual differences.

This holds true in the theme of the 38th National Children's Book Day celebration on July 20, 2021. "Magkaiba? Magkaisa! Magbasa," highlights the importance of children's literature in promoting inclusivity, cultural diversity, and the love for reading.

The National Library of the Philippines (NLP) took part in this celebration through the online Kuwentuhan of the NLP Book Cart Project. NLP Kwentistas, Ate Melai, Kuya Tom and Kuya James, facilitates the online activity with several children as their online participants, together with their parent and guardian.

This year's celebration also emphasized the importance of nourishing the children's imagination through varied literature, thus the promotion of children's books online is an important avenue for young readers to have access to free reading materials.

As a creative way to encourage children to enjoy reading children's literature, NLP Kwentistas prepared fun-field activities which aimed to teach values and understand diversity. Melanie "Ate Melai" Ramirez, librarian from the Children's Section of NLP read the story titled, *Bakit Matagal ang Sundo Ko*, written by Christine Canon and illustrated by Mariano Ching published by Adarna House. This children's literature was the Philippine Board Book for Young People (PBBY) Salanga Grand Prize Winner in 2001. Jose Tomasito "Kuya Tom" Fernando also prepared activities in bookmark-making that encourage children's creativity, art appreciation, and enhance their skills in following instructions. At the end of the program, young participants shared their thoughts on the morals conveyed in the story that could enable these children to practice lessons of the story in real life.

National Children's Book Day (NCBD) is celebrated annually, every third Tuesday of July in commemoration of the publication of Dr. Jose Rizal's *The Monkey and the Turtle* in Trubner's Oriental Record in London.



The young participants while enjoying the bookmark making activity during the celebration of the 38th National Children's Book Day, facilitated by the NLP Kuwentistas; Ate Melai, Kuya Tom and Kuya James, on July 20, 2021 via NLP Book Cart Project FB Page.



NLP Digital Collections showcase in the National Heritage Month Celebration and Quincentennial Commemorations

The 2021 celebration of National Heritage Month (NHM) in the Philippines is extraordinary as we commemorate the 500th anniversary of the Victory at Mactan on April 27, 1521, and the first circumnavigation of the world. This year's theme, Victory and Humanity, highlight the part of our country in the achievement of science and humankind in the Quincentennial Commemorations.

As part of celebrating NHM 2021, the National Library of the Philippines (NLP) presents some of its preserved collections through a virtual exhibit which can be viewed on NLP's website and Facebook page.

NLP believes that preserving the national and cultural heritage is a collective responsibility. Together with all the other libraries in the country, NLP performs its part through the promotion and preservation of our culture and history by strengthening the roles of libraries.

Public libraries create more opportunities to continue providing the community with access to library collections and resources on our heritage and history while inculcating values across generations of Filipinos.

NLP remains true to its mandate by continuously serving as a repository of the printed and recorded cultural heritage of the country and other intellectuals, literary, and information sources. As part of celebrating National Heritage Month, NLP showcased some of the digitized collections made available at NLP TeknoAklatan.

It features the Philippine Incunabula Collections of NLP, books printed during the 1500s-1600s. These early printed books have been digitized and made available online which can be found by visiting the NLP's TeknoAklatan.

The second part of the National Library of the Philippines (NLP) Virtual Exhibit presents the selected periodical, serials, and monographs also from its Digital Collections. These collections are sources that reflect the tangible and intangible heritage of a particular period.

Celebrate National Heritage Month by learning more about our heritage and history. You may explore the other NLP digital collections at <http://nlpdl.nlp.gov.ph/TechnoAklatan.htm>



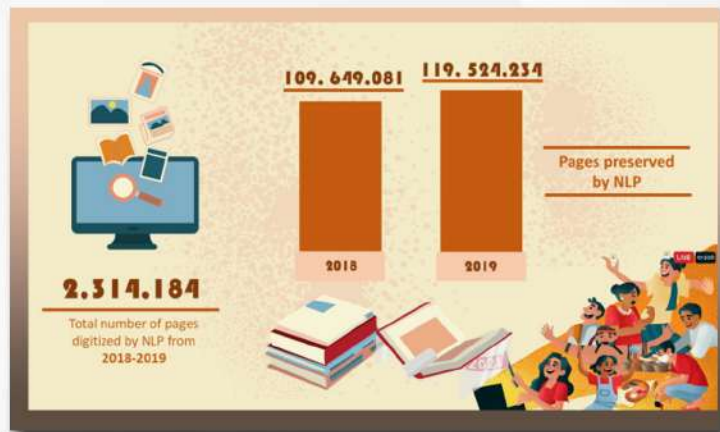
The National Library of the Philippines (NLP) Virtual Exhibit presents the selected periodical, serials, and monographs from its Digital Collections. These collections are sources that reflect the tangible and intangible heritage at a particular period of our history.



NLP's Virtual Exhibit presents some of the preserve collection which have been digitized to be made available for researchers and library users. The Rare Books and Manuscripts Section (RBMS) of the National Library of the Philippines (NLP) was created through Department Order No.3, series 1967 to collect and preserve Filipiniana collections with historical and cultural importance.

A guide to Use the Tekno-Aklatan

1. Go to web.nlp.gov.ph.
2. Click RESOURCES
3. Choose DIGITAL COLLECTIONS
4. Click Visit site
5. Browse through the collections
6. Choose your desired subject then click the link
7. Choose your desired materials and click the link
8. Click BROWSE.
9. Browse through the material by clicking the numbers.
10. Click HOME, then DIGITAL COLLECTIONS to browse more.



Preserving the national and cultural heritage is a collective responsibility. The National Library of the Philippines (NLP) and all the public libraries in the country perform their part through the promotion and preservation of our culture and history by strengthening the roles of libraries.

Public libraries create more opportunities to continue providing the community with access to library collections and resources on our heritage and history while inculcating values across generations of Filipinos.

NLP remains true to its mandate by continuously serving as a repository of the printed and recorded cultural heritage of the country and other intellectuals, literary, and information sources. As part of celebrating the National Heritage Month, NLP will showcase some of the digitized special collections of the library. Watch out for our posts this month! Public libraries serve as a space for cultural preservation, promotion and literacy, providing information and knowledge on our culture and history.



Public libraries initiatives in Cultural Heritage, Preservation and Conservation

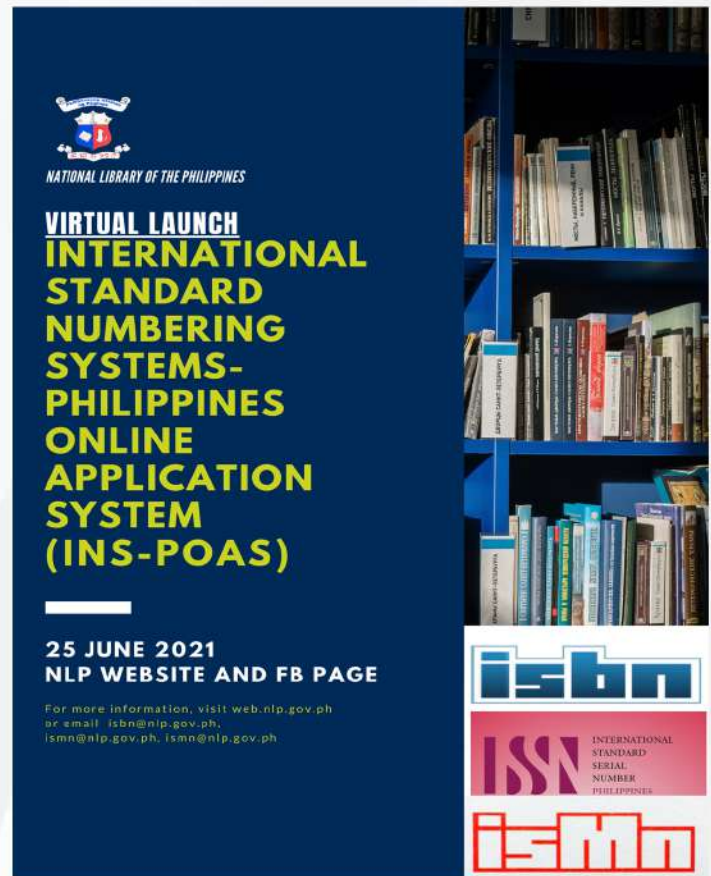
1. Provides cultural materials for awareness, information and appreciation
2. Provides space for cultural work and creativity
3. keep records of cultural heritage and local history of the community
4. Facilitates preservation through Digitization of cultural materials for present and future generation

NLP launches International Standard Numbering System-Philippine Online Application System (INS-POAS)

Intending to provide more efficient and effective services to its stakeholders, the National Library of the Philippines (NLP) with the Bibliographic Services Division (BSD) and the Information Technology Division (ITD), spearheaded the virtual launch of the International Standard Numbering Systems--Philippines Online Application Systems (INS-POAS) on June 25 via NLP website and Facebook page.

NLP Director IV, Cesar Gilbert Q. Adriano, with the other directors of the International Numbering System Agency, including; Ms. Stella Griffiths, Executive Director, and Mr. Nick Woods, Operations Manager of the International ISBN Agency; Ms. Gaelle Bequet, ISSN International Center Director; and, Dr. Hartmut Walravens, Chairman of ISMN Agency participated the virtual program.

Testimonials from some of the invited publishers were also part of the program stating the advantages of the online application. Ms. Marites Ritumalta from Poetry Planet Book Publishing House enumerated several benefits of INS-POAS for a new publisher like her.



The banner features the National Library of the Philippines logo at the top left. The main text reads: **VIRTUAL LAUNCH INTERNATIONAL STANDARD NUMBERING SYSTEMS-PHILIPPINES ONLINE APPLICATION SYSTEM (INS-POAS)**. Below this, it states **25 JUNE 2021 NLP WEBSITE AND FB PAGE**. Contact information includes: *For more information, visit web.nlp.gov.ph or email isbn@nlp.gov.ph, ismn@nlp.gov.ph, ismn@nlp.gov.ph*. On the right side, there is a photograph of a bookshelf filled with books. At the bottom right, there are logos for **isbn**, **ISSN INTERNATIONAL STANDARD SERIAL NUMBER PHILIPPINES**, and **ismn**.



She mentioned the fast and easy way to apply online increasing the number of books she was able to apply for ISBN. Mr. Alfredo S. Aton, Director of the lead agency of the Department of Agriculture and Training and Advisory Services also mentioned how this online application could help their agency to fulfill their mandate on information dissemination about the benefits and importance of agriculture through their published books, journals or magazines.



An instructional video on how to navigate and explore the Homepage of the system was also presented to provide a step-by-step process, guiding the clients to start their online application. Using this procedural video, publishers can now easily send and get an update on their ISSN number application.

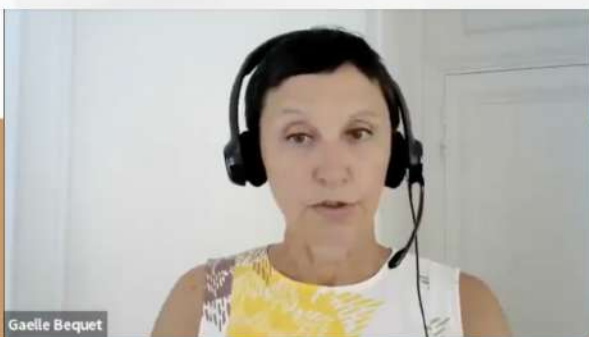
Considered one of the milestones of the 40th Year of the Philippine Numbering System, the INS-POAS is also the first transactional system developed by NLP. Through its implementation, publishers will be provided with better services such as; less physical application, an easy update on the publisher's status and application information, system documentation, monitoring of the released number, and an alternative platform for publishers to promote their publications.

On April 26, a stakeholders meeting was conducted via Zoom to orient the participants in INS-POAS Application Testing. Selected publishers joined the test run of the new application system, intending to provide information on how to access and utilize the INS-POAS. It also aimed to gather feedback from the participating publishers for the improvement and necessary adjustment of the system.

NLP Director Cesar Gilbert Q. Adriano and Assistant Director Edgardo B. Quiros also emphasized the other benefits of the system in the publishing industry to encourage them and continue to create, develop and publish. According to Asst. Dir. Quiros, the system automation was planned in 2009 and put up in a yearly budget proposal, but despite the lack of budget, NLP was able to save and purchase the necessary hardware this year.

At the present, NLP is the country's official agency that facilitates the ISSN number registration, and through this system, the public can become the partner of the NLP in accepting registration and INS-POAS could be the starting program to make another useful system in the future, Asst. Dir. Quiros said.

On July 1, 2021, the INS-POAS will be fully implemented readily to serve and provide better services for stakeholders and publishers.



1st ASEAN Virtual Conference for Public Libraries: Inspire, Innovate and Collaborate

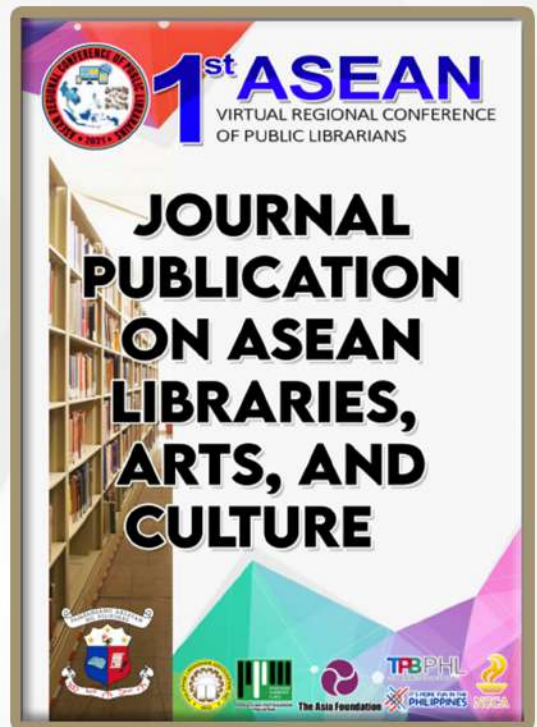
After a year of postponement, the 1st ASEAN Virtual Regional Conference of Public Librarians (1st ASEAN VRCPL) finally happened on 23-25 August 2021. The regional conference was supposed to be conducted in March 2020, but it was put on hold as the early stage of the COVID-19 pandemic halted the activity.


The National Library of the Philippines (NLP) with the ASEAN Public Libraries Information Network (APLiN) hosted the virtual conference with the theme, ASEAN Libraries, Arts and Culture: Inspire, Innovate and Collaborate. This project was sponsored by the National Commission for Culture and the Arts–National Committee on Library and Information Services (NCCA-NCLIS) and Tourism and Promotions Board (TPB) and in collaboration with the Philippine Librarian Association, Inc. (PLAI), Librarians Association of Malaysia (LAM), and The Asia Foundation (TAF).

The three-day conference was organized and carried out in six (6) plenary sessions and fifteen (15) parallel sessions to provide a venue for learning and appreciation of the ASEAN libraries' arts and culture and their inspiring stories, initiatives, collaborations, and innovations which is the primary objective of the project.

Moreover, the development of partnerships and collaborations with the leading international library organizations could deepen the understanding among ASEAN librarians of the librarianship trends and library opportunities, and foster a sense of community among public librarians. Also, the collective information from the papers presented by speakers became part of the publication for educational and informational purposes and will be readily accessible in every library.

There were at least 500-1000 target participants from the ten countries of Southeast Asia and were also open to other neighboring countries including Japan, China, and Korea. Public librarians, officer-in-charge, librarians, information professionals, reading center in-charge, library staff, local government officials, LGU administrators, Library and Information Science students, and reading centers attended the conference with a total of 1, 858 local participants and 51 foreign participants, aside from the number of viewers during the live-streaming in NLP and Public Libraries Facebook Page and NLP YouTube channel.





And to integrate the understanding among ASEAN librarians of their respective libraries' vision, mission, objectives, programs, and activities, a virtual library tour, and cultural presentations were presented during the grand opening. These inspired and motivated other librarians from the remarkable program and innovations of other libraries. Chairman Arsenio "Nick" Lizaso of the National Commission for Culture and Arts (NCCA), accentuated the need to inspire and cultivate a sense of community and pride among our public librarians in the ASEAN region. He pointed out that there is a need to be creative and resourceful in innovating librarianship through technologies to extend its services to the public. Also, Director IV of the National Library of the Philippines, Cesar Gilbert Q. Adriano stated that the 1st ASEAN regional conference is a great opportunity for the exchange of programs and activities for all public libraries.


Program and Activities

Dr. Rashidah Bolhassan, the Permanent Secretary of the Ministry of Welfare, Community Wellbeing, Women, Family and Childhood Development and the Former CEO, Pustaka Negeri Sarawak (Sarawak State Library) delivered the Keynote Speech during the opening program.

She highlighted the significant roles of librarians in performing the functions of libraries in the community, especially during the pandemic. According to Dr. Bolhassan, librarians must be prepared for the next trends of work, more focused, and equipped for Hybrid tasks as future-ready librarians. Dr. Bolhassan said, one should "Put on our masks first!" which calls for developing cognitive, interpersonal, self-leadership, and digital skills.

Moreover, the six plenary sessions largely focused on how public libraries in Asia could become an inspiration to one another through their ingenious programs that could lead to building a stronger collaboration. Each session was introduced through the following topics:

- oPlenary Session 1: ASEAN Library Partners' Session
- oPlenary Session 2: International Library Partners' Session
- oPlenary Session 3: Vulnerable Communities, Community Resilience and Social Capital: Challenges and Opportunities for ASEAN Public Libraries
- oPlenary Session 4: Collaborating Through Crisis: What Libraries Have to Teach Us About Surviving a Plague
- oPlenary Session 5: Best Practices of Libraries in ASEAN: A Showcase of Inspiring Examples
- oPlenary Session 6: National Central Library's Efforts to Provide Digital Humanities Services: Taking the Construction of Taiwan's Memory System as an Example



These were facilitated by distinguished leaders, innovators, and, partners in the field of librarianship including the library partners in the ASEAN. An overview of their organization was shared during the session together with the Philippine Librarians Association, Inc. (PLAI) with Ms. Emma M. Rey, PLAI President; the ASEAN Public Libraries Information Network (APLiN) with Mr. Wan Mazli Bin Wan Razali, President of APLiN; the Association of Librarians in the Public Sectors (ALPS), with their President Ms. Lucila Raquino; and the Librarians Association of Malaysia (LAM) with their Vice-President, Dr. Mohd Faizal Hamzah.

To explore wider opportunities and possible partnerships, some of the international library partners were also invited to the conference. Ms. Christine MacKenzie, President of the International Federation of Library Associations and Institutions (IFLA), Ms. Melanie Huggins, President of the Public Library Association (PLA), Ms. Patrica “Patty” Wong, President of the American Library Association (ALA), and Mr. Ethan Geary, Deputy Country Representative of The Asia Foundation, encouraged ASEAN libraries to extend partnerships and build future projects.

Meanwhile, the conduct of parallel sessions was moderated by Mr. Kevin Conrad T. Tansiongco, the Senior Product Manager of Electronic Information Solutions, Inc., Mr. Chad Aren Diaz, Librarian III of the National Library of the Philippines, and Ms. Rhea Rowena U. Apolinario, Professor from the University of the Philippines.

During these sessions, participants were asked to attend the topic that interested them and they thought they could provide new knowledge they could adapt to their respective libraries. The organizers were able to introduce the use of break-out rooms in Zoom which was enjoyed by the majority of the participants because they could choose the topic they needed.

The papers presented by all the speakers became part of the publication which will be available to all public libraries in Southeast Asia. Being the first virtual conference conducted for the public libraries in this region, this publication titled, *Journal Publication on ASEAN Libraries, Arts and Culture* signify the generous intentions of all the speakers and participants to create a greater impact on library services.

Through this regional conference, public libraries heightened the significance of building positive relationships with diverse stakeholders, and strengthened partnerships and shared resources and knowledge for continuous growth and development of libraries. Despite the challenges of the pandemic, the call to inspire, innovate and collaborate urges libraries to continue excellent service delivery.



Virtual Awarding Ceremonies of the
**2021 GAWAD PARANGAL SA NATATANGING PROPESYUNAL NA
 TAGAPANGASIWA AT TAGAPAGLINGKOD NG PAMPUBLIKONG AKLATAN**

**Gawad Parangal sa Natatanging Propesyunal na
 Tagapangasiwa at Tagapaglingkod ng
 Pampublikong Aklatan 2021**

1-1-1 Michael James Resyno - PH

For the past years, The National Library of the Philippines (NLP) and The Asia Foundation (TAF) honored the remarkable accomplishments, leadership, and dedication of public libraries' services and personnel.

The 2021 Gawad Parangal sa Natatanging Propesyunal na Tagapangasiwa at Tagapaglingkod ng Pampublikong Aklatan recognized all the winners during the closing ceremonies of the 1st ASEAN Virtual Regional Conference of Public Librarians on August 25, 2021. Aside from the individual winners and staff of the public libraries who won in each category, several local government officials also attended the awarding ceremonies. Local chief executives who were present at the said event were also the prime supporters of these public libraries.

Honorable Manuel N. Mamba, Governor of the Province of Cagayan, and Honorable Rodolfo T. Albano III, Governor of the Province of Isabela were also given special recognition for their leadership of the advancement of Philippine public librarianship and their support of the advocacy, plans, and programs of their respective public libraries.

Listed below are the Awardees of the 2021 Gawad Parangal sa Natatanging Propesyunal na Tagapangasiwa at Tagapaglingkod ng Pampublikong Aklatan:

Gawad Parangal sa Natatanging Propesyunal na Tagapangasiwa ng Pampublikong Aklatan (Professional Librarian Category)

1. Michael A. Pinto
 Librarian IV, Cagayan provincial Learning and Resource Center
 Unang Gantimpala

2. Easter W. Pablo
 Librarian III, Baguio City Public Library
 Ikalawang Gantimpala

3. Soledad U. Fabian
 Librarian IV, Antipolo City Library
 Ikatlong Gantimpala

Awardees of the 2021 Gawad Parangal sa Natatanging Nanunungkulang Tagapanglingkod ng Pampublikong Aklatan (Non-Librarian Category)

1. Troy Alexander G. Miano, DPA
Provincial Tourism Officer, Isabela Museum and Library
Unang Gantimpala

2. Alicia A. Tagpuno
Officer-In-Charge, General Santos Public Library
Ikalawang Gantimpala

Gawad ng NLP Direktor Awardee

Soledad U. Fabian
Librarian IV, Antipolo City Library

Gawad ng Country Representative ng The Asia Foundation Awardee

Michael C. Nagas
Officer-In-Charge, City Library of San Fernando La Union

2020 Most Diligent Public Library in the Philippines

Pozorrubio Municipal Library
Pozorrubio, Pangasinan

Most Innovative Public Libraries Awardees

1. Tagum City Library and Learning Commons
Building/Physical Set-up Category
2. Cagayan Provincial Learning and Resource Center
Library Programs and Services Conducted (Adaptive)
3. Imus City Public Library
Library Programs and Services Conducted (Inclusive)

Hall of Fame Awardees

1. Quezon City Public Library
Quezon City
2. Urdaneta City Public Library
Urdaneta City, Pangasinan

2020 Top Performing Public Libraries in the Philippines

1. Batanes Provincial Library
Basco, Batanes
Category: Congressional
2. Carlos P. Romulo Memorial Library
Tarlac City, Tarlac
Category: Provincial
3. Dagupan City Library and Information Center
Dagupan City
Category: City
4. Malasiqui Municipal Library
Malasiqui, Pangasinan
Category: Municipal





134 Years of Service and Excellence

On August 16, 2021 the National Library of the Philippines (NLP) celebrates its 134th Founding Anniversary together with the management and staff of the agency. With the theme, “Continuing its Vision and Mission Amidst Pandemic,” the celebration was led by NLP Director IV Cesar Gilbert Q. Adriano and Assistant Director Edgardo B. Quiros.

Since its establishment on August 12, 1897 as Museo-Biblioteca de Filipinas, NLP continuously evolve as a cultural agency for more than a century executing its mandate as the repository of the printed and recorded cultural heritage of the country and other intellectual, literary and information sources. Even at the time of the health crisis, NLP adapted innovations and interventions to cater the needs of its clients. The continuity of its services was the primary priority of the agency and how its resources will be extended to library users, since the need for information at the height of the pandemic is very important.

This annual celebration is one of the highlight events for NLP employees especially on the part of recognizing the dedication, hard work and passion of its staff in realizing the mission and vision of NLP. Various awards and recognition were given as one of the incentive and external motivation of the employees to become more efficient and excellent service provider. Director Cesar Gilbert Q. Adriano stated on his message that a “satisfied employee provide customer satisfaction.” Thus, the Anniversary Committee headed by its Chairperson Danilo Fernandez, organized a virtual program for commemorating the founding of NLP and recognizing the value of the employees.

Aside from games and raffles prepared the sub-committees, the regular incentive awards and recognition were also given to several employees.

Gawad ng Pangulo ng NLP
Christopher T. Diaz

PRIME HRM

Dolores D. Carungui
Maureen C. Terrenal
Flordeliza T. Quiñones
Jon Erik A. Pangilinan
Jennifer B. Dimasaca
Rica Jane S. Santos
Melody M. Madrid
Danilo B. Fernandez
Cherry V. Melquiades
Jose Fernando Tomasito
Romnick Henric Henry M. Gayanillo
Joel P. Lascano
Maricris L. Abancia
Harries C. Estollano

Best Organizational Unit/Section
Public Libraries Division
Reference Division- Children's Section

Career and Self-Development Award
Ira B. Albalos

Loyalty Incentives
15 Years of Service
Ira B. Albalos
Thyron L. Hilacan
Xenia B. Romero

25 Years in Service
Remelyn S. Agloco
Roger Battulayan
Carlito T. Cartago

35 Years in Services
Shirley P. Baligod
Fe. B. Basagre
Lorna B. Bulos
Eufracia A. Cortez
Susan J. Fetalco
Manolito Marquez
Ana E. Martin
Susan M. Zamora

40 Years in Service
Nenita M. Austria
Timoteo V. Trias Jr.

Retirees
Nelia DJ.. Milanes
Carmelo Agapito D. Baranda
Presentacion V. Braganza
Norma C, Bumanlag
Marlon A. Mirasol





2021 Library Information Services Month

Every year in November, according to Proclamation No. 837, s. 1991, the National Library of the Philippines (NLP) and the National Commission for Culture and Arts - National Committee on Libraries and Information Services (NCCA-NCLIS) join forces to celebrate the Library Services Information (LIS) Month for the whole month of November.

The 2021 LIS Month highlights the significant roles of libraries in the UN 2030 Agenda and the Sustainable Development Goals (SDGs) with the theme, Libraries Building ROADS: Readers. Opportunities. Advocacies. Development. Sustainability.

For the 31st LIS Month celebration, various activities were initiated and aimed to encourage the participation of different stakeholders from students and library users, public libraries and librarians, local government units, and other government agencies. Just like the previous year, the event was held virtually due to the COVID-19 pandemic. Promotion of activities started as early as August 2021 to give ample time to all the participants who are joining the contest.

Messages from His Excellency Rodrigo Roa Duterte, the President of the Republic of the Philippines, and the Chairperson of the Sustainable Development Goals, Innovation, and Future Thinking, Honorable Senator Pilar "Pia" Juliana Schramm Cayetano was delivered during the program, with other

The keynote speech addressed by Ms. Loida Garcia-Febo, President-Elect (2021-2023) of the International Federation of Library Associations and Institutions (IFLA) was one of the highlights of the program.

To engage the community in participating in this national celebration, various contests and activities were conducted.

Winners of the MAKIVLOG NA! LIBRE LANG, MAY PAPREMYO PA! CONTEST

First Place

Prince John Michael Aoanan Queriones

Second Place

Jerome L. Rodriguez

College of the Immaculate Conception, Cabanatuan City

Third Place

Caitlin Isabelle Bautista

Winners of the CUTEST PHOTO IN THE LIBRARY CONTEST

First Place

Edna E. Enclave

Second Place

Elektra Konfetty M. Suclan

Third Place

Bernadette R. Bembo

Winners of the BEST ONLINE ACTIVITIES BY LIS ASSOCIATIONS CONTEST

First Place

Philippine Normal University Library and Information Science Alumni Association

Second Place

Network of Academic Law Librarians, Inc.

Third Place

Bulacan State University BLISS and University of Assumption Future Library and Information Professionals of the Philippines

Winners of the SHARE-A-BOOK: BOOK-BASED INTERACTIVE STORYTELLING CONTEST

First Place

Arkin Raphael E. Alegre

Second Place

Chrisha Myr C. De Leon

Third Place

Angel Ann O. Ycasiano

Winners of BOOK SPINE POETRY

First Place

VILMOR T. GABRIEL

College of the Immaculate Conception, Cabanatuan

Second Place

MARIA PRETTY LAY T. ABDALA

Bulacan State University Library

Third Place

RONA D. CRUCILLO





IMPACT STORIES OF LIBRARIES IN THE PHILIPPINES BOOK III

Through the support of different libraries in our country, they have contributed to the publication of the 31st LISM, "IMPACT STORIES OF LIBRARIES IN THE PHILIPPINES BOOK III." The main objective of this third volume is to capture the activities and services of libraries in the Philippines, be it a school, academic, special, or public libraries that adhere to the sustainable development goals (SDGs) established in the United Nations 2030 Agenda.

The UN 2030 Agenda and the SDGs is a framework adopted by the 193 member states of the United Nations last September 2015 to address the global and societal challenges we face as a nation. It serves as our blueprint or framework toward a better and sustainable future and ensures that no one is left behind by 2030.

LISM WEBINAR

This LISM webinar was also conducted on 16-17 November 2021, focusing on PUBLIC SPEAKING AND PERSONALITY DEVELOPMENT- KEY TO CAREER EXCELLENCE. Invited resource speakers were Mr. David Edgar Ramirez, Past Division Director of Toastmasters District 75 with Ms. Geomel P. Jetonzo, the Education Technical Program manager of the World Vision. They shared about public communication skills and new tips on self-improvement during the two-day seminar.

National Commission for Culture and the Arts
National Library of the Philippines

WEBINAR
PUBLIC SPEAKING AND PERSONALITY DEVELOPMENT - KEY TO CAREER EXCELLENCE
NOVEMBER 16 AND 17, 2021
1:00 PM - 3:00PM

RESOURCE SPEAKERS



DAVID EDGAR RAMIREZ
Past Division Director
Toastmasters District 75



GEOMEL P. JETONZO
Education Technical Program Manager
World Vision

#LISM2021
Bismarck#2021
Nov. 2021

Impact Stories
of Libraries in the
Philippines: Book III

Published by
National Library
of the Philippines (NLP)





Reframing the Library Services in the New Normal

In the age where access and control of information define the contemporary period, libraries inevitably transform from practicing a traditional to digital mode of services. The onset of the pandemic changes the dynamics of library services worldwide. In many cases, library processes and modes of service delivery were put to test as most libraries suspend their services onsite. Challenges in terms of extending library resources, initiating health protocols for the limited number of library visits, and implementing virtual/online programs and activities opted libraries to adapt and innovate.

In response to this emerging situation, on 17-19 November 2021 the National Library of the Philippines presided over the virtual conference titled, the ASEAN Capacity Building in Library Services: Reframing Libraries Setting the New Normal participated by the ASEAN Member States from their National and Public Libraries.

This project was funded by the Association of Southeast Asian Nations– Committee on Culture and Information (ASEAN-COCI). Together with Mr. Jonathan Tan, Head and Assistant Director of the Culture and Information Division under the Sustainable Development Directorate, ASEAN Socio-Cultural Community at the ASEAN Secretariat in Jakarta; Ms. Annie Luis, representative of NCCA International Affairs Office and ASEAN-COCI Philippines Focal Person; Ms. Lilian Barco, Department Manager and Focal Person for ASEAN-COCI Philippines, Cultural Center of the Philippines; Ms. Ruth Salgado, Project Development Officer of NCCA International Affairs Office participated and oversee the project. Other NCCA representatives were also present at the said event including Mr. Benedict Manoaog, Culture and Arts Officer of NCCA International Affairs Office, and Ms. Emile Tiongco, NCCA Consultant for Publications who provided technical assistance in the preparation of the ASEAN-COCI publication.

Ms. Barbara Lison, President of the International Federation of Library Association serves as the keynote speaker on the first day of the conference, while Ms. Vicky McDonald Am Falia, State Librarian and Chief Executive Officer of the State Library of Queensland, Australia provided a thorough discussion on Queensland's strategies to achieve future-focused people and processes in literacy, indigenous language programs, learning from home approach and digital inclusion. Ms. Emma Rey, President of the Philippine Librarians Association, Inc. (PLAI), presented about the management of new approaches in library services.

On the other hand, the presentation of the country reports of the Public and National libraries of the ten ASEAN member states gave the project consultant, Ms, Katherine Mae Calpo-Lugtu of the Hungry Work Horse Consultancy Inc., the background of the library services implemented during the pre-pandemic and pandemic period of each country. This serves as the core content of the ASEAN-COCI book. And to further identify the relevant concepts and factors vital to the creation of the service framework of libraries, Ms. Jennifer B. Dimasaca, Chief of the Bibliographic Services Division serves as the facilitator of the workshop. She was assisted by her two co-facilitators, Jose Tomasito N. Fernando and Xenia B. Romero, both librarians from the Reference Division of NLP.

Through the conduct of this three-day conference and workshop, the ASEAN-COCI Publication titled, LIBRARY SERVICES FRAMEWORK provides significant information and strategies about the current library services and library innovation framework in Southeast Asia. A joint output of the ASEAN Member States National and Public Libraries, this features the product and services of the libraries in Southeast Asia before and during the COVID-19 pandemic which highlights the proposed innovation framework in four key areas: Operations, Services, Customer Engagement, and People and Culture with emphasis on digital upgrades and transformation.

On January 27, 2022, NLP with the ASEAN-COCI Committee Chair Dolores D. Carungui together with the members of its sub-committees, facilitated the online book launching. The book was organized and published by NLP and funded by ASEAN-COCI through the NCCA.

The eBook copy is made available on the NLP website for the general public especially public libraries and librarians.



NLP Kuwentistas, Won the GAWAD DANGAL NG WIKA 2021

Another proud moment for the members of the National Library of the Philippines' Kuwentistas who received the **DANGAL NG WIKA 2021** (Samahan) awarded by Komisyon sa Wikang Filipino (KWF) on 9 November 2021.

The recognition was received by the NLP Kuwentistas, **MELANIE A. RAMIREZ, JOSE TOMASITO N. FERNANDO** and **JAMES ROMMEL A. MABBORANG**, also staff of the Childrens Section of the NLP Reference Division. Through the NLP Book Cart Program, a series of story activities were being shared to many children with Ate Melai, Kuya Tom and Kuya James. With the objective of encouraging children to read through Children storie, they also intended to teach the importance of appreciating our national language using the different stories in Filipino.

The Dangal ng Wikang Filipino is the highest recognition given by KWF to an individual, group, government agency or private institution with distinct contribution in development, enrichment and preservation of our national languages.



NLP Kuwentistas during the Araw ng Parangal ng GAWAD DANGAL NG WIKA 2021 held on 9 November 2022 at Makati Diamond Residences. (From left) Jose Tomasito N. Fernando Melanie Ramirez and James Maborang also known as, Kuya Tom, Ate Melai at Kuya James.

T R A I N I N G S

NLP promotes Digital Resources: PLs Orientation on How to Access E-Resources

The National Library of the Philippines (NLP) initiated the Cascading of NLP's E-Resources for Affiliated Public Libraries on a two-part presentation and demonstration conducted on 21 and 28 April 2021 via Zoom.

NLP E-Resources portal set its goal to address the limited capacity of public libraries in the delivery of online services, particularly in the online resources. This is in line with the NLP's initiative to support public libraries as the information provider of the community.

The Reference Division (RD) of NLP offered this training to affiliated Public Libraries (in Luzon and NCR) to capacitate the library personnel on the different online databases subscribed and procured by NLP. Public library personnel were expected to design strategies and mechanisms in the delivery of each online database to their respective community members. These online databases can be accessed for free and made available for library users essential for education and research.

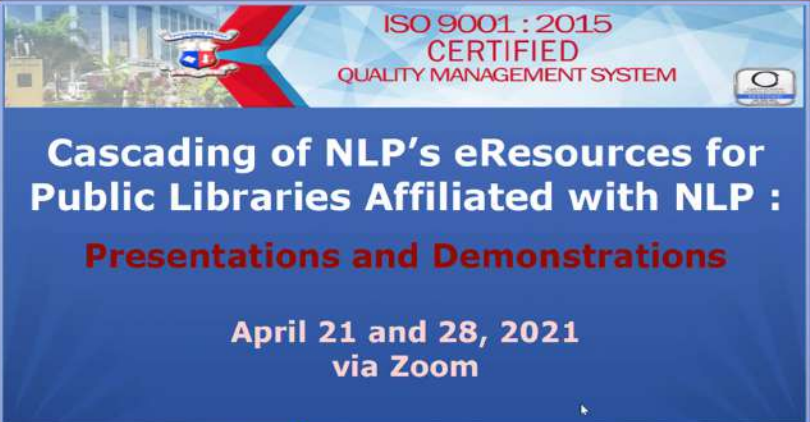
According to RD Chief Dolores D. Carungui, the orientation will also develop an appreciation to use and navigate E-Resources, especially to those who are not tech-savvy but needs to adapt to the contemporary trend of accessing information.

Presentation and demonstration of each database provider guided the participants in exploring and navigating the e-resources to assist them in managing the provided portal for their clients.

Xenia B. Romero, Librarian II from RD, showed a step-by-step process to access these databases in the NLP portal. Assistant Director Edgardo B. Quiros also took part in the training by navigating the NLP Digital Collections and provided some tips on securing copies from digital collections. Both the NLP E-Resources Portal and the TeknoAklatan are accessible at the NLP website.

Other databases, such as Gale Ebooks, Press Reader and Britannica Library showcased their collections, at the same time demonstrating the process of how to remotely access its thousands of publications. They also feature their multimedia collections, journals, and even primary sources which can be readily used by their clients.

The online orientation was participated by 100 individuals representing their public library from different parts of the country. The second batch of cascading to other public libraries will be on 10-11 May 2021, with follow-through on NLP's E-Database set on 15 July 2021. For further improvement of the system, a Focus Group Discussion about the impact of access and utilization of NLP's E-Databases to Public Libraries will also be conducted on 15 September 2021.



ISO 9001 : 2015
CERTIFIED
QUALITY MANAGEMENT SYSTEM

**Cascading of NLP's eResources for
Public Libraries Affiliated with NLP :
Presentations and Demonstrations**

**April 21 and 28, 2021
via Zoom**

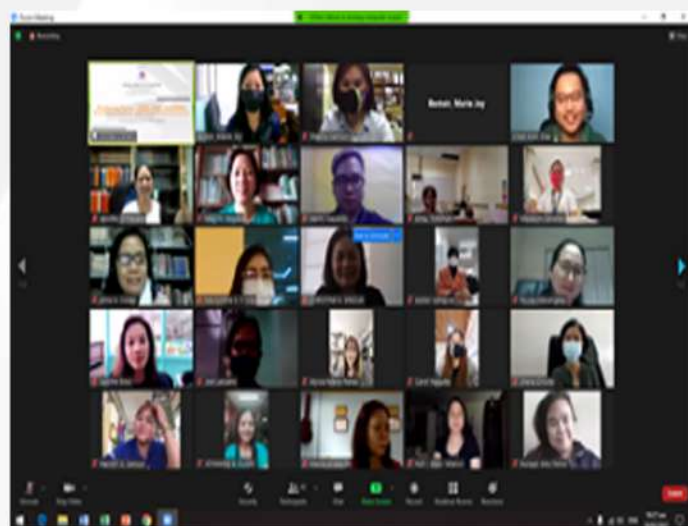
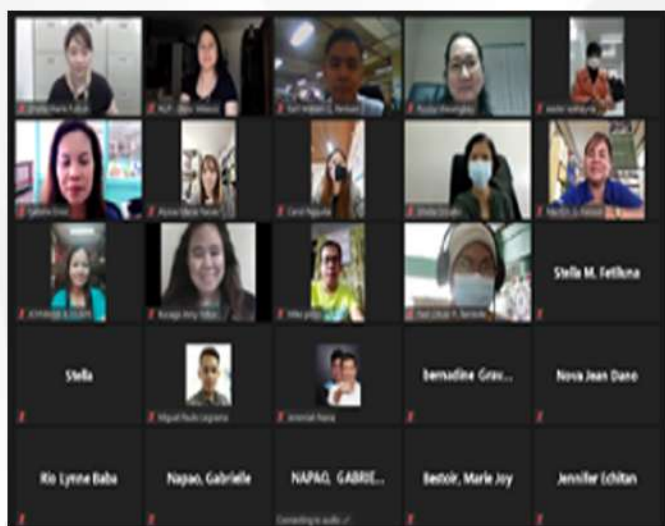
FGD in Deputizing Public Libraries in the Numbering System Applications

Together with the 28 affiliated public library personnel, the National Library of the Philippines' (NLP) Bibliographic Services Division (BSD) and the Public Libraries Division (PLD) conducted a Focus Group Discussion (FGD) on Deputizing Public Libraries for the Numbering Systems (ISBN, ISSN, ISMN) on February 19 via Zoom.

The discussion revealed a general agreement by the affiliated public libraries to be deputized as application recipients of the numbering systems, such as International Standard Book Number (ISBN), International Standard Serial Number (ISSN), and International Standard Music Number (ISMN), mainly due to the additional service they can provide with their constituents and source of library collections. Through FGD, NLP consults active public libraries personnel from the different regions of the country coordinated by PLD.

The FGD primarily aims to accumulate concepts and ideas/practices of PLs during the conduct of FGD as the receiving agency of the numbering system application. This could eventually promote the use of a numbering system as a control number by publishers, subscription agents, libraries, and other information providers at the national level. Generally, this consultation process will identify possible support mechanisms in the framework that deputizes public libraries as receiving agencies for the applications of numbering systems in different regions of the country.

Participants were given a general orientation at the first part of the program and were asked to attend the five breakout groups and explore their views guided by five questions to be answered and presented by the group facilitators.



Members of the Public Libraries Division (PLD) and Bibliographic Services Division (BSD) together with the participants of the Focus Group Discussion on Deputizing Public Libraries for the Numbering Systems (ISBN, ISSN, ISMN) on February 19 via Zoom.



These are the main findings gathered from the FGD:

1. The idea of deputizing Public Libraries to receive applications for the Numbering System received positive feedback from most of the participants saying that the training opportunity could make them capable of answering the queries of their clients. They believe that this could be an additional task for them, but would be a great help to extend its services and increase their library collections. Aside from this, they understand that this would promote writing/publishing in the community as information would be accessible in the public library.

2. In weighing the pros and cons of the deputy role, participants emphasized the benefit of this service giving their clients the ease from more expenses in traveling, communication, and the courier cost. It could also allow them to encourage the community's creativity in writing and allow them to gain collaborative partners with the stakeholders. However, some were not confident in accepting this responsibility due to a lack of training, knowledge, staff, and sustainability of the service caused by the high turnover of staff. Moreover, others accept this as additional accountability and responsibility for the public library with the challenge of slow internet connection in some parts of the country.

3. Public libraries' personnel asked to have an appointed or permanent staff, preferably a licensed librarian, to be assigned in receiving the application process, as well as the conduct of training for the numbering system. According to them, there should be a Memorandum of Agreement, prepared Guidelines, and a Manual that could support their new role in the library. Also, they suggested having accreditation for the public libraries to set a standard qualification in performing and providing services such as the numbering system.

4. Finally, the participants willingly accept to be deputized if achieved the certain qualifications that the NLP may set. Portal must be available for centralized application of the numbering systems and there should be constant help through training from the NLP.

The conduct of FGD is a timely activity as NLP, being the National Center Philippines of the Numbering System, celebrates its 40th year of service. In July 1978, The Book Development Association of the Philippines (BDAP), Philippine Educational Publishers Association (PEPA), and the Philippine Library Association Inc. (PLAI) designated the National Library of the Philippines as the Philippine ISBN Agency. It became fully operational in the implementation and administration of the ISBN and ISSN system in 1981, while ISMN started in 2007.

NLP supports Collection Management and Development of Philippine Public Libraries

The poster is for a free webinar titled "Collection Management and Development in Philippine Public Libraries". It is organized by the National Library of the Philippines (NLP) in partnership with the Public Libraries Division (PLD) and the Collection Development Division (CDD). The webinar is scheduled for May 28, 2021, from 9:00 AM to 4:00 PM via Webinar Jam. The resource speakers are Ruth F. Salubre (Librarian III, CDD), Melody M. Madrid (OIC, CDD), and Lonlia R. Garcia (Librarian III, CDD). The moderators are Chad Aren E. Diaz (Librarian III, PLD) and Amy Felice P. Bucago (Librarian I, PLD). A QR code is provided for registration, with the URL <http://bit.ly/CMDPPL>. Social media links for Facebook (www.facebook.com/PhilippinePublicLibraries) and email (publiclibraries@nlp.gov.ph and cddenlp.gov.ph) are also included.

As a response to the nearing implementation of the Mandanas-Garcia ruling, the National Library of the Philippines extends its support to public libraries and barangay reading centers, by conducting a free webinar titled, Collection Management and Development in Philippine Public Libraries, on May 28, 2021, via Webinar Jam and FB Live.

Through the initiative of the Public Libraries Division (PLD) in partnership with the Collection Development Division (CDD), the webinar is made possible. Resident librarians from the CDD are invited to present the NLP's Collection Development Plan and acquisition process for print and e-resources.

Melody M. Madrid, Officer-in-Charge of CDD and the first presenter of the webinar, discusses the methods and workflows of the selection and acquisition process of E-Resources. Furthermore, Lonlia R. Garcia, Librarian III of CDD, gives a detailed discussion on the Mechanical Processing of Library Materials. She discusses the materials used for processing and enumerates the steps in the mechanical processing of acquired library materials.

Ruth F. Salubre, also a Librarian III from CDD, accommodates participants' concerns about NLP's selection and acquisition of library materials. A general criterion for public libraries in terms of the acquisition, purchase, and exchange was explained to the participants. This process could guide them in implementing the same procedure in their respective libraries.

Leading database providers and distributors are also invited to present and demonstrate their products which could be utilized by public libraries and their clientele. This includes the following: (1) Libtech Source Phils., Inc. represented by Kurinji Malar, Customer experience Training and Consulting Partner, and Mitch Marcial, Senior Sales Representative; (2) EBSCO Information Services through its representative Bonneth Siguisabal, Information Consultant; (3) MegaTEXTS Phil, Inc. represented by Jean T. Lim, Head of Online Division (President/CEO); and (4) Airbooks Corporation, represented by Ed Rofer D. Lascano, Marketing Support Staff.

Presentation and demonstration by these database providers gave the participants an extensive and comprehensive database, which can be accessed onsite or offsite. Public libraries also enjoy the product demonstration of some innovative equipment and technology which could be used in operating an integrated library system and preventing the spread of the COVID-19 virus in library users. One video presentation demonstrated the high-tech use of Book Sanitizer and the Book Drop system.

Innovators convene on Regional INELI Webinar Series

Sharing Innovations, Ideas, and Inspirations

This was the theme of the free webinar series on Regional INELIs organized by the National Library of the Philippines (NLP), in partnership with the ASEAN Public Information Network (APLIN) and in collaboration with the Electronic Information for Libraries (EIFL).

The set of webinars was held starting on July 22, 2021, with the introductory remarks delivered by Christine Mackenzie, President of the International Federation of Library Associations and Institutions (IFLA) and Co-founder of International Network of Library Innovators (INELI) Oceania. A pool of resource speakers shared the current and relevant innovations in library services presented by Atlanta Meyer, Innovator from INELI-Oceania, Edin Smailovic, and Aleksandar Stokic, Innovators from INELI-Balkan. By conducting these webinars libraries were able to support the INELI Regional Connect (iRC) goals—building, sustaining, and branding the global presence of INELI graduates of regional networks and accelerating social development across all continents.

INELI-ASEAN project is a three-year research project aimed to establish a regional network of leaders in emerging public libraries in order to foster cooperation and strengthen capacities and partnerships among stakeholders in Southeast Asia. The project was implemented by the National Library of the Philippines and funded by the Bill and Melinda Gates Foundation's Global Libraries (GL).

Primarily, the webinar aimed to: recognize the various challenges that the public libraries in the ASEAN region continuously face; develop leadership capacities and technical skills of public librarians; create opportunities to capacitate emerging public library leaders in undertaking relevant innovations for optimizing the roles and functions of public libraries; provide a venue for the exchange in addressing regional public library issues.

The final Regional INELI webinar was conducted on October 15, 2021. A group of library innovators shared ingenious innovations from their region inspiring more than 600 participants from the different public libraries in the country. Ms. Dayangku Hajah Masdiana Pengiran Haji Damit, Innovator from INELI- ASEAN discussed the INELI-ASEAN Collaborative Project in line with ASEAN Children Online Books. According to her, "Libraries must meet the needs of their user by offering useful, relevant content and services." And the use of children's literature could enhance the visibility of ASEAN children's stories and folklore and increase quality access to children's literature. Also, through this program mutual understanding between people in the region through reading could be cultivated.

The poster for the "Regional INELIs: Sharing Innovations, Ideas, and Inspirations" webinar series features a map of Southeast Asia as a background. At the top, logos for the National Library of the Philippines (NLP), ASEAN Public Libraries Information Network (APLIN), and Electronic Information for Libraries (EIFL) are displayed. The text identifies the event as a "FREE WEBINAR SERIES ON" the specified topic, held via Zoom on October 15, 2021, from 1:00 PM to 4:00 PM PST (5:00 AM to 9:00 AM UTC). A "RESOURCE SPEAKERS" section lists four individuals with their photos and titles: Ana Sebardi (Innovator, INELI-Balkans), Dayangku Hajah Masdiana Pengiran Haji Damit (Innovator, INELI-ASEAN), Al Mamun Howlader (Innovator, INELI India and South Asia), and Samine Fetuchovaitte (Public Library Inspector, Programme Manager, EIFL, Vietnam, Lithuania). A "MODERATOR" section lists Chad Aren Diaz, RL (Librarian II, NLP, NLP). A QR code and a registration link (<https://bit.ly/RegINELISeries3>) are provided. Social media links for Facebook and Email are also included.

An innovator from INELI-India and South Asia, Mr. Al-Mamun Howlader shared his ideas about library services and innovation. He mentioned numerous library innovative services which include Toy Bricks Session for children, the utilization of Kano Computer, forming readers forum, coaching classes for job seekers, English club language, freelancing class, job corner, school visiting week, and senior citizen's corner.

On the other hand, Ms. Ana Skvaric an Innovator from INELI Balkans motivated the audience with her discussion about kindergarten and family literacy. She introduced the idea of creating library boxes for kindergarten encouraging reading and literacy among children. Based on this program, the family and the community could get long-term benefits in terms of economic, social, and political aspects. According to her, pre-reading skills precondition the child for other competencies to achieve successful schooling, life-long learning, and entering into the labor market eventually. Early literacy, as she emphasized, is the base of building tolerance among children and their parents with various national and language backgrounds.

And lastly, Ms. Ramune Petuchovaite a Public Library Innovator and Programme Manager of EIFL Vilnius in Lithuania, encouraged everyone to be part of or organized an innovation award program. She shared significant award-winning services they have initiated. It includes recognition for technology-based library service, applied new approach and technology platform, focused on new target groups, and projects with sustainable and positive impact.

The poster is for a webinar series titled "Regional INELIs: Sharing Innovations, Ideas, and Inspirations". It features logos for the National Library of the Philippines (NLP) and the ASEAN Public Libraries Information Network (APLIN). The event is scheduled for July 22, 2021, via Webinar Jam, from 3:00 PM to 5:00 PM PHST & AWST, and 7:00 AM to 9:00 AM UTC. The poster lists three resource speakers: Atlanta Meyer (Innovator, INELI-Oceania), Edin Smailovic (Innovator, INELI-Balkans), and Aleksandar Stokic (Innovator, INELI-Balkans). It also mentions an introductory remarks by Christine Mackenzie (President, IFLA, Co-Founder, INELI-Oceania) and a moderator, Chad Aren Diaz, RL (Librarian III, FLD, NLP). A QR code is provided for registration, with a link to <https://bit.ly/2ndRegINELIWebSeries>. The poster includes social media links for Facebook and email for publiclibrariesnlp.gov.ph.



7th International Conference on Children and Young Adult Librarianship (ICCYAL)


The National Library of the Philippines (NLP) led the celebration of the 7th International Conference on Children and Young Adult Librarianship (ICCYAL) on 20-22 October 2021 via Zoom.

This year's theme, "Librarian Roles in Combating Pandemic-Related Challenges Among Children and Young Adults," aims to highlight the importance of engaging stakeholders on information access as vital means of combating pandemic-related challenges among children and young adults; bringing together stakeholders, and influencing decision-making process for the enrichment and expansion of access to information, and advocate the important role of librarians during the pandemic and in this time of information technology.

A keynote speech delivered by Dr. Marianne Martens, Chair of IFLA-Libraries for Children and Young Adults and Associate Professor of Kent State University-School of Information, Kent, Ohio USA talked about th Silver-lining Innovations: Engaging Young People and Working Toward Online Safety with IFLA's Libraries for Children and Young Adults Section.

During the plenary sessions, expert speakers from the Philippines and countries like Croatia, Malaysia, Nigeria, the United Kingdom, and Singapore, presented a profound discussion about libraries' roles and responsibility for the rights and safety of children and young adults.

This pandemic greatly affected everyone, especially children and young adults who are not indifferent to the significant cognitive, emotional and social impact. Thus, libraries could contribute to supporting the needs of the children as an alternative source of knowledge and information despite the closure of schools and other educational institutions. Neemat D. Abdulrahim, Director of FCT Education Resource Center in Nigeria, discussed the Home Library Experience as an innovation. Likewise, the presentation of Lynderitte M. Maglaque, Head Librarian of DOST-STII Library of the Department of Science and Technology talked about engaging students in science and technology through their library. Indeed, despite the limited operations of libraries worldwide, online library services bridge the home for access to learning and information.



Aside from being the contributor to cognitive development, libraries could also be a medium for safeguarding our children's social and emotional needs. Based on the lectures of Ann Francesco P. Tadeo, Community Development Officer of Stairway Foundation, Inc., and Dr. Robina Hao-Dy, a Developmental-Behavioral Pediatrician from Diplomate Philippine Society and Developmental and Behavioral Pediatrics, emphasized the importance of play and stories in children's social and emotional development.

Moreover, several studies have shown the effect of the pandemic on children due to their exposure to the internet and social media. Dr. Alicia Kolaric, Research Assistant of the Department of Information from the Science University of Zadar, Croatia enlightened the group regarding false information and fake news, while Atty. Ezekiel DG. Valerio, the Assistant Division Chief, Accreditation and Standards Division from the Bureau of Copyright Related Rights, Intellectual Property Office of the Philippines (IPOPIL), shared information about copyright issues for online activities.

The rest of the esteemed speakers emulate the essential participation of libraries in children's learning experiences. Dr. Diljit Singh, the Past President of the International Association of School Librarianship (IASL) and retired Professor from the University of Malaya, Malaysia, mentioned the needs and opportunities for professional development for young adults. Also, Merly S. Zambrano, Librarian III from Villasis Municipal Library, Pangasinan shared their experience in implementing their program in promoting reading and literacy using bicycles. Likewise, Stephanie Michael the Deputy Head (Children and Teens) of the National Library Board of Singapore, discussed their unique initiatives in engaging children and teens in reading and learning in the digital age.

With the hundreds of participants who joined the three-day conference including librarians, educators and administrators who serve as protectors of children's right to learning and security, facing the identified pandemic-related challenges among children and youth will be brought to the attention of people responsible for giving the necessary actions.



2021 NLP Employees Virtual Capacity Building and Sports Fest

On December 16-17, 2021 all NLP employees convened to acquire and rediscover a new set of skills to meet the needs of its clients and become a more customer-centered institution through the 2021 NLP Employees Virtual Capacity Building and Sports Fest. This was initiated by the NLP top management through the Program Committee headed by its overall chair, Mr. Danilo Fernandez. A total of 217 NLP employees, including the security staff, attended the two-day event via Zoom.

To facilitate the webinar, Mr. Rey "Coach Bong" Sace, an esteemed speaker, talked about topics on Empathic Customer Service and Personality Development Training. Various interactive activities encourage employees' participation since the seminar was held via Zoom. Also, a break-out group discussion was used to increase participation and engage conversation among the members of each team.

The first part of the webinar focused on the discussions about Empathic Customer Service. As the speaker emphasized, customer service is about building an authentic relationship based on trust. And according to him, customer service practitioners with a high level of emotional intelligence can connect with customers, manage conflict, demonstrate empathy and manage stress levels. The speaker elicited reaction and asked the participants to share their personal qualities and experiences as part of recognizing and understanding the importance of managing emotions when dealing with NLP clients and stakeholders.

In the discussions, participants were able to realize that controlling emotional energy paves the way to excellent customer service. Focusing on the needs of the customer and providing courteous, efficient, and prompt service contributes to attaining the goal of the institution.

During Mr. Sace's discussion, NLP employees were able to rediscover themselves and assess their emotional intelligence. Several situations encountered by some employees were shared and served as an example in managing customer service interactions. With these shared experiences participants became more aware that building positive emotions and identifying employees' emotional triggers is mutually beneficial in providing satisfactory customer service.

As part of enriching emotional intelligence, the second part of the webinar focus on Personality Development Training. Self-awareness and self-management are intertwined with the process of how we deal in our work environment. Thus, activities during this session encourage participants to become more mindful of their behavior and continue to work on improving themselves.



Coach Bong reiterates the impact of employees' personalities on the efficiency of the daily operation of an organization. The improvement in the personality of the personnel is integral in improving the overall efficiency of the institution. The discussion aims to: (1) embody a professional image (2) develop communication strategies that are geared toward organizational effectiveness (3) discover how personality development plays an imperative role in the workplace, and (4) gain a deeper understanding of the different personality types as an aid in improving communication and managing conflict in the workplace. To attain these course objectives, the speaker conducts an interactive discussion, experience-sharing, and lecture. In the last part of the session, another break-out meeting was conducted to identify each employees' personality trait that caused negative emotion in the workplace and resolve this by providing the necessary adjustment an employee would have to take to facilitate better collaboration and productive emotion with their colleague.

Overall, the discussion of the three modules by Coach Bong, refreshes the employees' awareness of their personality and how controlling one's emotion could affect the services of the NLP. Through the participation and interaction of all the participants, the webinar contributes to encouraging and inspiring NLP staff to provide more customer-centered service.

To make this Capacity Building and Sportsfest more enjoyable to all employees, the committee in charge prepared several games participated by each group. All the games were conducted online led by the members of the Engagement and Sports Committee.

And since the webinar is part of the Christmas activity of NLP, raffle draws for minor and major prizes excite the employees which were conducted on the second day, the morning session of the webinar. A total of 217 employees received minor prizes which were pre-drawn on December 16 facilitated by the members of the Program, Registration and Documentation Committee, and Ways and Means Committee. On the other hand, 10 major prizes were given during the live draw on December 17. The announcement of Christmas decor completion was also held during this time.

Another major activity conducted on the second day was the orientation of QMS Awareness Training: An Overview of the NLP ISO Quality Management System facilitated by Ms. Maricel M. Diaz, Librarian IV and member of the ISO QMS Learning and Advocacy Team, in preparation for the external audit on December 21-22, 2021.



NLP DIVISION AND SERVICES

BIBLIOGRAPHIC SERVICES DIVISION (BSD)

BSD's main task is to compile the Philippine National Bibliography (PNB) and serves the National Center of Philippines for International Standard Number for books, serials and music (ISBN, ISSN, ISMN). It also indexes serial publications so that they may be found more easily in the Online Public Access Catalog (OPAC).

CATALOG DIVISION (CD)

CD ensures that the books of NLP and of affiliated public libraries are properly catalogued. The division is also responsible for the Cataloguing-in-Publication (CIP) of book publishers. It also sets cataloguing standards in the country and spearheads the use of Resource Description and Access (RDA).

COLLECTION DEVELOPMENT DIVISION (CDD)

CDD is responsible for the acquisition and technical processing of books which are then catalogued by the CD and eventually sent to the reading rooms of the NLP or to be allocated to affiliated public libraries. It also issues certifications that permit newspaper to publish legal notices.

FILIPINIANA DIVISION (FD)

NLP's goal of preserving a comprehensive collection of materials written by Filipinos, as well as materials printed in and about the Philippines are entirely centered in the Filipiniana Division's activities. Theses and dissertations are also maintained by this division.

FINANCE AND ADMINISTRATIVE DIVISION (FAD)

This division handles the logistics, human resource development and financial management of the Agency. It implements and executes administrative policies on the organization and functions of the NLP. It is also responsible for the coordination among divisions on administrative support and services.

INFORMATION TECHNOLOGY DIVISION (ITD)

ITD manages and maintains the Information and Communications Technology (ICT) of the Office. It also conducts free ICT trainings for NLP staff, public libraries and stakeholders.

PUBLIC LIBRARIES DIVISION (PLD)

PLD discharges public library functions and campaigns for the establishment, development and maintenance of public libraries in the provinces, cities, municipalities, and barangays throughout the country. It also plans and conducts training programs, seminars, workshops, and conferences for public librarians.

REFERENCE DIVISION (RD)

This division maintains reading room services and provides information, reference, and research services from foreign sources. It has also multicultural sections sponsored by foreign governments. RD also provides services for children and young adults such as story-telling and puppetry. Finally, the division also maintains a section for visually impaired clients and those with disability.

RESEARCH AND PUBLICATIONS DIVISION (RPD)

RPD's primary task is the conduct of research and publications. Applications for copyright registration is also with the division. It handles library tours and exhibits for the Agency.



NATIONAL LIBRARY OF THE PHILIPPINES OFFICIALS AND MANAGEMENT COMMITTEE

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